



Supervisory Success

Course Description:

In this interactive training, supervisors will learn how to avoid the mistakes that supervisors often make. Supervisory success requires a unique skillset, you must ensure that your team performs, while also performing as well. Managing your relationship with your peers, setting expectations while avoiding micromanaging is critical to success. Meeting objectives and maintaining increased performance while not likely having the authority that a manager may have, will require empowerment and credibility.

Course Objectives:

After completing this training, supervisors will have the tools and deep understanding of how get the most out of their teams through trust, accountability and effective communication.

- Build credibility and establish authority
- Empower vs Micromanage
- Develop effective communication skills
- Understand how to create a culture of trust
- Learn how manage objectives and set goals for your team
- Learn how to increase team performance
- Learn how to create a culture of accountability
- Manage competing priorities
- Learn how to positively influence people
- Learn how to deal with difficult people and situations
- Overcome barriers to success