



Building Trust in the Workplace

Course Description:

Building trust in the workplace goes beyond relationship building. High levels of trust increase productivity and employee engagement. When people trust each other, things simply run smoother and more efficiently. When trust is low, it bogs down people and at the same time increases costs. Building the skills of trust increase career success and personal achievement.

Course Objectives:

Building trust helps people build great work relationships which create a more positive and productive environment for success.

- Learn how great teams build trust
- Understand the role leadership and staff play in building trust
- Create a culture of trust and respect
- Learn how trust can promote creativity
- Learn how to rebuild trust when trust has been broken
- Learn how to hit conflict "Head On"
- Understand how credibility can be lost and how to regain it
- Create an environment where everyone "has each others back"



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Who should attend?:

When it comes to building trust, no one should be excluded. Trust in the workplace is for everyone. From leadership down through the organization, everyone should trust and respect each other.

Why should you take this workshop?:

Relationships are everything

- How you show up makes all the difference
- Learn the steps to increased trust
- Understand the concept of giving trust as well as accepting it

Communication skills for building trust

- What makes people trust you?
- How to read body language and control your own
- Why active listening is essential to building trust
- How to develop win/win strategies

Re-building trust

- How to start over in the process of trust building
- Learn interpersonal skills necessary to re-build trust
- Learn how to begin re-trusting others